SUPPLEMENTAL / BID BULLETIN NO. 01

TITLE	:	**Supplemental** Bid Bulletin for the **INTERNET SERVICE PROVIDERS FOR THE DSWD FO XII REGIONAL OFFICE, CENTERS AND SUB-REGIONAL SITES(LOT 1 TO LOT 4)**
ITB NO.	:	**DSWD12-ICTMS(EPA)-2025-11-001**
DATE	:	03 December 2025

This Supplemental Bid Bulletin is issued to modify and clarify certain provisions in the Bidding Documents for the above-stated project. These changes shall form an integral part of the Bidding Documents

Reference	Original Specification	Amended Specification
(Note: Specifications indicated in red text are subject to amendment, modification, or removal. Items presented in highlighted text reflect the corrected specifications)		
Section I. Invitation to Bid		
Submission of Bidding Documents	5) A complete set of Bidding Documents may be acquired by interested Bidders on **20 November 2025** ***to*** ***10 December 2025*** from the address given below upon payment of the applicable fee for the Bidding Documents, pursuant to the latest Guidelines issued by the GPPB, in the amount of Five Thousand Pesos Only (Php 5, 000.00).	5) A complete set of Bidding Documents may be acquired by interested Bidders on **20 November 2025** ***to*** ***12 December 2025*** from the address given below upon payment of the applicable fee for the Bidding Documents, pursuant to the latest Guidelines issued by the GPPB, in the amount of Five Thousand Pesos Only (Php 5, 000.00).
Submission of Bidding Documents	7) Bids must be duly received by the Bids and Awards Committee (BAC) Secretariat through manual submission at the office address indicated below, **on or before 11 December 2025, 9:00 a.m.** Late bids shall not be accepted.	7) Bids must be duly received by the Bids and Awards Committee (BAC) Secretariat through manual submission at the office address indicated below, **on or before 12 December 2025, 9:00 a.m.** Late bids shall not be accepted.
Opening of Bids	9) Bid opening shall be **on 11 December 2025, 1:30 p.m.** at DSWD Field Office 12-Procurement Section Office, Regional Center, Brgy, Carpenter Hill, Koronadal City and/or via Google Meet Video call link:	9) Bid opening shall be **on 12 December 2025, 11:30 a.m.** at DSWD Field Office 12-Procurement Section Office, Regional Center, Brgy, Carpenter Hill, Koronadal City and/or via Google Meet Video call link:

	https://meet.google.com/vfh-nxfo-aug. Bids will be opened in the presence of the Bidders' representatives who choose to attend the activity.	https://meet.google.com/vfh-nxfo-aug. Bids will be opened in the presence of the Bidders' representatives who choose to attend the activity.
Section III. Bid Data Sheet		
ITB Clause No. 16.2	The Bid Security shall be valid until ***10 April 2026***	The Bid Security shall be valid until ***11 April 2026***
ITB Clause No. 19	The deadline for the submission of Bids is ***on 11 December 2025, 9:00 a.m.***	The deadline for the submission of Bids is ***12 December 2025, 9:00 a.m.***
ITB Clause No. 22.1	The date and time of bid opening is ***11 December 2025, 10:30 a.m.***	The date and time of bid opening is ***12 December 2025, 11:30 a.m.***
Section VI Schedule of Requirements and Section VII Technical Requirements		
Specification for Lot 1	**Lot 1-Procurement of Primary Internet Service for the DSWD Field Office XII Regional and Sub-Regional Offices** Project Duration: Twelve (12) Months Service Subscription The project covers the installation of Dedicated Internet Access (DIA) Internet lines for the Two (2) DSWD Field Office XII and Twenty Five (25) sub-regional sites as listed on Annex A. It involves the following: 1. The winning Bidder shall provide optical fiber connectivity, necessary hardware, terminations and other services required to set up the internet connection. 2. Provision of incident reports and updates in case of connection failure 3. Provision of monthly utilization graphs and/or MRTG tool for monitoring of link quality and bandwidth utilization; 4. Inclusion of Two (2) allowable transfer of internet service facility per site, in case of relocation of office. 5. Provision of 24x7 support services 6. Entering into a Service Level Agreement which defines parameters of rebates for non-performance, etc. • Subscription Type: **Dedicated** • Public IP: **Yes** • Telephone Bundle • *with long distance calls: **No** Project Duration And Period Of Engagement:	**Lot 1-Procurement of Primary Internet Service for the DSWD Field Office XII Regional and Sub-Regional Offices** Project Duration: Twelve (12) Months Service Subscription The project covers the installation of Dedicated Internet Access (DIA) Internet lines for the Two (2) DSWD Field Office XII and Twenty Five (25) sub-regional sites as listed on Annex A. It involves the following: 1. The winning Bidder shall provide optical fiber connectivity, necessary hardware, terminations and other services required to set up the internet connection. 2. Provision of incident reports and updates in case of connection failure 3. Provision of monthly utilization graphs and/or MRTG tool for monitoring of link quality and bandwidth utilization; 4. Inclusion of Two (2) allowable transfer of internet service facility per site, in case of relocation of office. 5. Provision of 24x7 support services 6. Entering into a Service Level Agreement which defines parameters of rebates for non-performance, etc. **Note: "Two unutilized transfer allocations per sites may be reassigned / transferred and utilized by otrher sites as needed"** • Subscription Type: **Dedicated** • Public IP: **Yes** • Telephone Bundle • *with long distance calls: **No** Project Duration And Period Of Engagement:

	Twelve (12) Months (January 1 to December 31, 2026) Bandwidth: **1. Regional Office (Old Building) – 700 Mbps** *Purok Bumana-ag Barangay Zone III Koronadal City South Cotabato* **2. Regional Office (New Building) – *100 Mbps*** Sub-Regional Sites: ***50 Mbps*** Twenty Five (25) DSWD Sub – Regional Offices **1. RJJWC Koronadal (Currently One Office Attached Agency)** *Barangay Zone III Koronadal City South Cotabato* **2. Home for Girls** *San Felipe Tantangan South Cotabato* **3. PDBBM** *Balmores St. JYSL Bldg. 2nd Floor Koronadal City South Cotabato* **4. Provincial Office North Cotabato Amas** *Provincial Capitol Site North Cotabato Province* **5. Provincial Office SK Isulan** *Diosdado Macapagal Gymnasium, Isulan - Tacurong City Rd, Isulan, Sultan Kudarat* **6. Provincial Office South Cotabato Provincial Gymnasium** *Alunan Avenue South Cotabato Gymnasium Koronadal City South Cotabato* **7. Provincial Office Sarangani Alabel** *Provincial Capitol Site Alabel Sarangani* **8. SWAD Office 1 (CIU Surallah)** *Crossing Curva Dajay Surallah South Cotabato* **9. SWAD Office 2 (CIU Tacurong)** *Bonifacio Street Poblacion Tacurong City Sultan Kudarat (Front of Fire Station)* **10. SWAD Office 3 (CIU Midsayap)** *Midsayap (Inside Dr. Amado Diaz Provincial Foundation Hospital) Cotabato Province* **11. SWAD Office 4 (CIU Kidapawan)** *Amas Kidapawan (Inside Cotabato Provincial Capitol) Cotabato Province* **12. SWAD Office 5 (CIU Koronadal)** *Delgado St. Barangay Zone III Koronadal City South Cotabato* **13. SWAD Office 6 (Gensan)** *Pendatun Avenue Unihub Dad. North General Santos City South Cotabato* **14. SWAD Office7 (Sarangani)**	**Twelve (12) Months (January 1 to December 31, 2026)** Bandwidth: **1. Regional Office (Old Building) – 700 Mbps** *Purok Bumana-ag Barangay Zone III Koronadal City South Cotabato* **2. Regional Office (New Building) – *100 Mbps*** Sub-Regional Sites: ***50 Mbps*** Twenty Five (25) DSWD Sub – Regional Offices **1. RJJWC Koronadal (Currently One Office Attached Agency)** *Barangay Zone III Koronadal City South Cotabato* **2. Home for Girls** *San Felipe Tantangan South Cotabato* **3. PDBBM** *Balmores St. JYSL Bldg. 2nd Floor Koronadal City South Cotabato* **4. Provincial Office North Cotabato Amas** *Provincial Capitol Site North Cotabato Province* **5. Provincial Office SK Isulan** *Diosdado Macapagal Gymnasium, Isulan - Tacurong City Rd, Isulan, Sultan Kudarat* **6. Provincial Office South Cotabato Provincial Gymnasium** *Alunan Avenue South Cotabato Gymnasium Koronadal City South Cotabato* **7. Provincial Office Sarangani Alabel** *Provincial Capitol Site Alabel Sarangani* **8. SWAD Office 1 (CIU Surallah)** *Crossing Curva Dajay Surallah South Cotabato* **9. SWAD Office 2 (CIU Tacurong)** *Bonifacio Street Poblacion Tacurong City Sultan Kudarat (Front of Fire Station)* **10. SWAD Office 3 (CIU Midsayap)** *Midsayap (Inside Dr. Amado Diaz Provincial Foundation Hospital) Cotabato Province* **11. SWAD Office 4 (CIU Kidapawan)** *Amas Kidapawan (Inside Cotabato Provincial Capitol) Cotabato Province* **12. SWAD Office 5 (CIU Koronadal)** *Delgado St. Barangay Zone III Koronadal City South Cotabato* **13. SWAD Office 6 (Gensan)** *Pendatun Avenue Unihub Dad. North General Santos City South Cotabato*

	Pendatun Avenue Unihub Dad. North General Santos City South Cotabato **15. City Cluster Office Kidapawan** *Osmeña St. 4th Block Poblacion Kidapawan City* **16. City Cluster Office Gensan** *Matalam St. General Santos City* **17. SWAD Office (Cotabato City)** *Door # 4, DTAB Homes Building Ortoste Street RH 7 Cotabato City* **18. Municipal Cluster Office Midsayap** *Duga Building Poblacion 3 Midsayap* **19. Municipal Cluster Office Matalam** *Poblacion Public Market Beside Food Court Poblacion Matalam* **20. Center for Handicapped** *Purok Pantua Barangay Zone III Koronadal City South Cotabato* **21. CIS Banga** *Municipality of Banga, South Cotabato* **22. CIS Carmen** *Municipality of Carmen, South Cotabato* **23. CIS Polomolok** *Municipality of Polomolok, South Cotabato* **24. CIS Pigcawayan** *Municipality of Pigcawayan, North Cotabato* **25. Offsite ICT Server** *Municipality of Surallah, South Cotabato* **Project Duration And Period Of Engagement: Twelve (12) Months\ (January 1 to December 31, 2026) (For Additional Requirements please see attached Project Proposal**	**14. SWAD Office7 (Sarangani)** *Pendatun Avenue Unihub Dad. North General Santos City South Cotabato* **15. City Cluster Office Kidapawan** *Osmeña St. 4th Block Poblacion Kidapawan City* **16. City Cluster Office Gensan** *Matalam St. General Santos City* **17. SWAD Office (Cotabato City)** *Door # 4, DTAB Homes Building Ortoste Street RH 7 Cotabato City* **18. Municipal Cluster Office Midsayap** *Duga Building Poblacion 3 Midsayap* **19. Municipal Cluster Office Matalam** *Poblacion Public Market Beside Food Court Poblacion Matalam* **20. Center for Handicapped** *Purok Pantua Barangay Zone III Koronadal City South Cotabato* **21. CIS Banga** *Municipality of Banga, South Cotabato* **22. CIS Carmen** *Municipality of Carmen, South Cotabato* **23. CIS Polomolok** *Municipality of Polomolok, South Cotabato* **24. CIS Pigcawayan** *Municipality of Pigcawayan, North Cotabato* **25. Offsite ICT Server** *Municipality of Surallah, South Cotabato* **Project Duration And Period Of Engagement: Twelve (12) Months\ (January 1 to December 31, 2026) (For Additional Requirements please see attached Project Proposal**
Specification for Lot 2	**Lot 2- Procurement of Secondary Internet Service for the DSWD Field Office XII Regional and Sub-Regional Offices** Project Duration: Twelve (12) Months Service Subscription The project covers the installation of Dedicated Internet Access (DIA) Internet lines for the **Two (2)** DSWD Field Office XII Buildings and Broadband Internet Service lines for the **Fourteen (14)** sub-offices as listed on Annex A. It involves the following: 1. The winning Bidder shall provide optical fiber connectivity, necessary hardware, terminations and other	**Lot 2- Procurement of Secondary Internet Service for the DSWD Field Office XII Regional and Sub-Regional Offices** Project Duration: Twelve (12) Months Service Subscription The project covers the installation of Dedicated Internet Access (DIA) Internet lines for the **Three (3)** DSWD Field Office XII Buildings **and Offsite Server** and Broadband Internet Service lines for the **Eighteen (18)** sub-offices as listed on Annex A. It involves the following: 1. The winning Bidder shall provide optical fiber connectivity, necessary hardware, terminations and other

	services required to set up the internet connection. 2. The Managed Service Provider will the Single Point of Contact of DSWD 3. Handles, Facilitates and Coordinate with respective Service Providers during Pre and Post installation, configuration and commissioning 4. Facilitates UAT and turnover of service connections to DSWD 5. Facilitate, Coordinate and Monitor raised concerns and issues regarding Internet Connection to and from Service Providers and DSWD 6. Provision on incident reports and updates in case of connection failure 7. Provision on monthly utilization graphs and/or MRTG tool for monitoring of link quality and bandwidth utilization; 8. Inclusion of Two (2) allowable transfer of internet service facility per site, in case of relocation of office. 9. Provision of 24x7 support services 10. Entering into a Service Level Agreement which defines parameters of rebates for non-performance, etc. • Subscription Type: **Dedicated** • Public IP: **Yes** • Subscription Type: **Broadband** • Telephone Bundle: **Not Needed** • Project Duration And Period Of Engagement: **Twelve (12) Months (January 1 to December 31, 2026)** Bandwidth: **At least 100 Mbps** **1. Regional Office (Old Building) – *500 Mbps*** *Purok Bumana-ag Barangay Zone III Koronadal City South Cotabato* **2. Regional Office (New Building) – *100 Mbps*** *Regional Center, Barangay Carpenter Hill, Koronadal City, South Cotabato* ***3. Offsite Server (Surallah) - 100Mbps*** *Municipality of Surallah, South Cotabato* **Subscription Type: Dedicated**	services required to set up the internet connection. 2. The Managed Service Provider will the Single Point of Contact of DSWD 3. Handles, Facilitates and Coordinate with respective Service Providers during Pre and Post installation, configuration and commissioning 4. Facilitates UAT and turnover of service connections to DSWD 5. Facilitate, Coordinate and Monitor raised concerns and issues regarding Internet Connection to and from Service Providers and DSWD 6. Provision on incident reports and updates in case of connection failure 7. Provision on monthly utilization graphs and/or MRTG tool for monitoring of link quality and bandwidth utilization; 8. Inclusion of Two (2) allowable transfer of internet service facility per site, in case of relocation of office. 9. Provision of 24x7 support services 10. Entering into a Service Level Agreement which defines parameters of rebates for non-performance, etc. **Note: "Two unutilized transfer allocations per sites may be reassigned / transferred and utilized by otrher sites as needed"** • Subscription Type: **Dedicated** • Public IP: **Yes** • Telephone Bundle: **Not Needed** • Project Duration And Period Of Engagement: **Twelve (12) Months (January 1 to December 31, 2026)** Bandwidth: **At least 100 Mbps** **1. Regional Office (Old Building) – *500 Mbps*** *Purok Bumana-ag Barangay Zone III Koronadal City South Cotabato* **2. Regional Office (New Building) – *100 Mbps*** *Regional Center, Barangay Carpenter Hill, Koronadal City, South Cotabato* ***3. Offsite Server (Surallah) - 100Mbps*** *Municipality of Surallah, South Cotabato* **Subscription Type: Broadband** Bandwidth: **At least 100 Mbps**

	Bandwidth: **At least 100 Mbps** **1. Reception and Study Center for Children (RSCC)** *Langka Street Barangay GPS Koronadal City South Cotabato* **2. Provincial Office SK Isulan** *Diosdado Macapagal Gymnasium, Isulan - Tacurong City Rd, Isulan, Sultan Kudarat* **3. Provincial Office South Cotabato Provincial Gymnasium** *Alunan Avenue South Cotabato Gymnasium Koronadal City South Cotabato* **4. SWAD Office 2 (CIU Tacurong)** *Bonifacio Street Poblacion Tacurong City Sultan Kudarat (Front of Fire Station)* **5. SWAD Office 3 (CIU Midsayap)** *Midsayap (Inside Dr. Amado Diaz Provincial Foundation Hospital) Cotabato Province* **6. SWAD Office 5 (CIU Koronadal)** *Delgado St. Barangay Zone III Koronadal City South Cotabato* **7. SWAD Office 6 (Gensan)** *Pendatun Avenue Unihub Dad. North General Santos City South Cotabato* **8. SWAD Office7 (Sarangani)** *Pendatun Avenue Unihub Dad. North General Santos City South Cotabato* **9. City Cluster Office Kidapawan** *Osmeña St. 4th Block Poblacion Kidapawan City* **10. City Cluster Office Gensan** *Matalam St. General Santos City* **11. SWAD Office (Cotabato City)** *Door # 4, DTAB Homes Building Ortoste Street RH 7 Cotabato City* **12. Municipal Cluster Office Midsayap** *Duga Building Poblacion 3 Midsayap* **13. Municipal Cluster Office Matalam** *Poblacion Public Market Beside Food Court Poblacion Matalam* **14. Center for Handicapped** *Purok Pantua Barangay Zone III Koronadal City South Cotabato* **15. CIS Banga** *Municipality of Banga, South Cotabato* **16. CIS Carmen** *Municipality of Carmen, South Cotabato* **17. CIS Polomolok** *Municipality of Polomolok, South Cotabato* **18. CIS Pigcawayan** *Municipality of Pigcawayan, North Cotabato*	**1. Reception and Study Center for Children (RSCC)** *Langka Street Barangay GPS Koronadal City South Cotabato* **2. Provincial Office SK Isulan** *Diosdado Macapagal Gymnasium, Isulan - Tacurong City Rd, Isulan, Sultan Kudarat* **3. Provincial Office South Cotabato Provincial Gymnasium** *Alunan Avenue South Cotabato Gymnasium Koronadal City South Cotabato* **4. SWAD Office 2 (CIU Tacurong)** *Bonifacio Street Poblacion Tacurong City Sultan Kudarat (Front of Fire Station)* **5. SWAD Office 3 (CIU Midsayap)** *Midsayap (Inside Dr. Amado Diaz Provincial Foundation Hospital) Cotabato Province* **6. SWAD Office 5 (CIU Koronadal)** *Delgado St. Barangay Zone III Koronadal City South Cotabato* **7. SWAD Office 6 (Gensan)** *Pendatun Avenue Unihub Dad. North General Santos City South Cotabato* **8. SWAD Office7 (Sarangani)** *Pendatun Avenue Unihub Dad. North General Santos City South Cotabato* **9. City Cluster Office Kidapawan** *Osmeña St. 4th Block Poblacion Kidapawan City* **10. City Cluster Office Gensan** *Matalam St. General Santos City* **11. SWAD Office (Cotabato City)** *Door # 4, DTAB Homes Building Ortoste Street RH 7 Cotabato City* **12. Municipal Cluster Office Midsayap** *Duga Building Poblacion 3 Midsayap* **13. Municipal Cluster Office Matalam** *Poblacion Public Market Beside Food Court Poblacion Matalam* **14. Center for Handicapped** *Purok Pantua Barangay Zone III Koronadal City South Cotabato* **15. CIS Banga** *Municipality of Banga, South Cotabato* **16. CIS Carmen** *Municipality of Carmen, South Cotabato* **17. CIS Polomolok** *Municipality of Polomolok, South Cotabato* **18. CIS Pigcawayan** *Municipality of Pigcawayan, North Cotabato*

	(For Additional Requirements please see attached Project Proposal	(For Additional Requirements please see attached Project Proposal
Specification for Lot 3	**Lot 3- Procurement of Internet Subscription for Secondary Internet Service Provider (Internet Satellite Subscription) for DSWD Region XII Regional Office, Centers and SWAD Offices** Project Duration: Twelve (12) Months Service Satellite Subscription **A. Service Type** • Service Category : Broadband Internet via Low Earth Orbit (LEO) satellites • Service Availability : Nationwide, including remote, rural, and disaster-prone areas **B. Performance Parameters** • Download Speed : 50–250 Mbps (varies by location and subscription tier) • Upload Speed : 10–50 Mbps • Latency : 20–50 milliseconds • Service Uptime : ≥95% for standard; ≥99% for high-performance plans • Fair Use Policy : Yes, with data prioritization for business subscribers **C. Network Features** • IP Addressing : Carrier-Grade NAT (CGNAT) by default • Static Public IP : Available on Business/High-Performance Plans only • VPN Support : Supported (may require manual configuration) **D. Power and Installation** • Power Consumption : ~50–110 watts (depending on terminal type) • Power Source : 100–240V AC (solar + UPS options available) • Setup Time : 15–30 minutes • Installation Type : Fixed or mobile (deployable in field operations) Line of Sight • Requirement : Requires unobstructed view of sky **E. Support and Maintenance** • Technical Support : 24/7 online support via Starlink app or distributor hotline	**Lot 3- Procurement of Internet Subscription for Secondary Internet Service Provider (Internet Satellite Subscription) for DSWD Region XII Regional Office, Centers and SWAD Offices** Project Duration: Twelve (12) Months Service Satellite Subscription **A. Service Type** • Service Category : Broadband Internet via Low Earth Orbit (LEO) satellites • Service Availability : Nationwide, including remote, rural, and disaster-prone areas **B. Performance Parameters** • Download Speed : 50–250 Mbps (varies by location and subscription tier) • Upload Speed : 10–50 Mbps • Latency : 20–50 milliseconds • Service Uptime : ≥95% for standard; ≥99% for high-performance plans • Fair Use Policy : Yes, with data prioritization for business subscribers **C. Network Features** • IP Addressing : Carrier-Grade NAT (CGNAT) by default • **Public IP** : Available on Business/High-Performance Plans only • VPN Support : Supported (may require manual configuration) **D. Power and Installation** • Power Consumption : ~50–110 watts (depending on terminal type) • Power Source : 100–240V AC (solar + UPS options available) • Setup Time : 15–30 minutes • Installation Type : Fixed or mobile (deployable in field operations) Line of Sight • Requirement : Requires unobstructed view of sky **E. Support and Maintenance** • Technical Support : 24/7 online support via Starlink app or distributor hotline • SLA (for business plan) : Response within 24–48 hours; priority support

	• SLA (for business plan) : Response within 24–48 hours; priority support • Firmware Updates : Automatic via satellite link **1. Regional Office (Old Building) – *500 Mbps*** *Purok Bumana-ag Barangay Zone III Koronadal City South Cotabato* **2. Regional Office (Carpenter Hill)** *Brgy. Carpenter Hill, Koronadal City South Cotabato* **3. Home for Girls** *San Felipe Tantangan South Cotabato* **4. RJJWC** *Delgado St. Barangay Zone III, Koronadal South Cotabato* **5. SWAD Office 1 (CIU Surallah)** *Crossing Curva Dajay Surallah South Cotabato* ***6.* SWAD Office 4 (CIU Kidapawan)** *Amas Kidapawan (Inside Cotabato Provincial Capitol) Cotabato Province* ***7.* Provincial Office North Cotabato Amas** *Provincial Capitol Site North Cotabato Province* ***8.* Provincial Office Sarangani Alabel** *Provincial Capitol Site Alabel Sarangani* **9. Banga (CIU Extension Office)** *Municipality of Banga, South Cotabato* **10. Carmen (CIU Extension Office)** *Municipality of Carmen, South Cotabato* **11. Offsite Server** *Municipality of Surallah, South Cotabato* **12. RSCC** *Brgy. Maibo Tantangan South Cotabato* **13. RRCY** *Brgy. Bukay Pait Tantangan South Cotabato* Project Duration And Period Of Engagement: Twelve (12) Months (January 1 to December 31, 2026) (For Additional Requirements please see attached Project Proposal	• Firmware Updates : Automatic via satellite link **1. Regional Office (Old Building) – *500 Mbps*** *Purok Bumana-ag Barangay Zone III Koronadal City South Cotabato* **2. Regional Office (Carpenter Hill)** *Brgy. Carpenter Hill, Koronadal City South Cotabato* **3. Home for Girls** *San Felipe Tantangan South Cotabato* **4. RJJWC** *Delgado St. Barangay Zone III, Koronadal South Cotabato* **5. SWAD Office 1 (CIU Surallah)** *Crossing Curva Dajay Surallah South Cotabato* ***6.* SWAD Office 4 (CIU Kidapawan)** *Amas Kidapawan (Inside Cotabato Provincial Capitol) Cotabato Province* ***7.* Provincial Office North Cotabato Amas** *Provincial Capitol Site North Cotabato Province* ***8.* Provincial Office Sarangani Alabel** *Provincial Capitol Site Alabel Sarangani* **9. Banga (CIU Extension Office)** *Municipality of Banga, South Cotabato* **10. Carmen (CIU Extension Office)** *Municipality of Carmen, South Cotabato* **11. Offsite Server** *Municipality of Surallah, South Cotabato* **12. RSCC** *Brgy. Maibo Tantangan South Cotabato* **13. RRCY** *Brgy. Bukay Pait Tantangan South Cotabato* Project Duration And Period Of Engagement: Twelve (12) Months (January 1 to December 31, 2026) (For Additional Requirements please see attached Project Proposal
Specification for Lot 4	**Lot 4- Procurement of Internet Subscription for Secondary Internet Service Provider (Internet Satellite Subscription) for the DSWD XII Roaming Device use for Field Operations** Project Duration: Twelve (12) Months Service Roaming Satellite Subscription	**Lot 4- Procurement of Internet Subscription for Secondary Internet Service Provider (Internet Satellite Subscription) for the DSWD XII Roaming Device use for Field Operations** Project Duration: Twelve (12) Months Service Roaming Satellite Subscription

	A. Service Type • Service Category : Broadband Internet via Low Earth Orbit (LEO) satellites • Service Availability : Nationwide, including remote, rural, and disaster-prone areas **B. Performance Parameters** • Download Speed : 25–200 Mbps (varies by location and subscription tier) • Upload Speed : 5–20 Mbps • Latency : 25–60 milliseconds • Service Uptime : ≥95% for standard; ≥99% for high-performance plans • Fair Use Policy : Yes, with data prioritization for business subscribers • Device Connectivity : Up to 235 devices • Coverage Area : Up to 297 m² (3,200 ft²) Environmental • Rating : Dish: IP67; • Router: IP56 • Power Consumption : 75-100W • Mounting : Manual alignment with kickstand; no automatic orientation **C. Network Features** • IP Addressing : Carrier-Grade NAT (CGNAT) by default • Static Public IP : Available on Business/High-Performance Plans only • VPN Support : Supported (may require manual configuration) **D. Power and Installation** • Power Consumption : ~50–110 watts (depending on terminal type) • Power Source : 100–240V AC • Setup Time : 15–30 minutes • Installation Type : Fixed or mobile (deployable in field operations) • Line of Sight Requirement : Requires unobstructed view of sky **E. Support and Maintenance**	**A. Service Type** • Service Category : Broadband Internet via Low Earth Orbit (LEO) satellites • Service Availability : Nationwide, including remote, rural, and disaster-prone areas **B. Performance Parameters** • Download Speed : 25–250 Mbps (varies by location and subscription tier) • Upload Speed : 5–20 Mbps • Latency : 25–60 milliseconds • Service Uptime : ≥95% for standard; ≥99% for high-performance plans • Fair Use Policy : Yes, with data prioritization for business subscribers • Device Connectivity : Up to 235 devices • Coverage Area : Up to 297 m² (3,200 ft²) Environmental • Rating : Dish: IP67; • Router: IP56 • Power Consumption : 75-100W • Mounting : Manual alignment with kickstand; no automatic orientation **C. Network Features** • IP Addressing : Carrier-Grade NAT (CGNAT) by default • Public IP : Available on Business/High-Performance Plans only • VPN Support : Supported (may require manual configuration) **D. Power and Installation** • Power Consumption : ~50–110 watts (depending on terminal type) • Power Source : 100–240V AC • Setup Time : 15–30 minutes • Installation Type : Fixed or mobile (deployable in field operations) • Line of Sight Requirement : Requires unobstructed view of sky **E. Support and Maintenance**

	• Technical Support : 24/7 online support via Starlink app or distributor hotline • SLA (for business plan) : Response within 24–48 hours; priority support • Firmware Updates : Automatic via satellite link Project Duration And Period Of Engagement: Twelve (12) Months (January 1 to December 31, 2026) (For Additional Requirements please see attached Project Proposal	• Technical Support : 24/7 online support via Starlink app or distributor hotline • SLA (for business plan) : Response within 24–48 hours; priority support • Firmware Updates : Automatic via satellite link Project Duration And Period Of Engagement: Twelve (12) Months (January 1 to December 31, 2026) (For Additional Requirements please see attached Project Proposal

All other provisions in the bidding documents not affected by this bulletin remain the same.

For guidance and information of all concerned.

NAIRA S. ARATUC
Chairperson, DSWD FO XII BAC

Please accomplish the portion below and email at procurement.fo12@dswd.gov.ph**.**

Received from DSWD**, Supplemental/Bid Bulletin No. 01** for ***DSWD12-ICTMS(EPA)-2025-11-001*** **INTERNET SERVICE PROVIDERS FOR THE DSWD FO XII REGIONAL OFFICE, CENTERS AND SUB-REGIONAL SITES(LOT 1 TO LOT 4)**

RECEIVED BY : _____ **DATE:** _____
(SIGNATURE OVER PRINTED NAME)

DESIGNATION : _____

COMPANY : _____